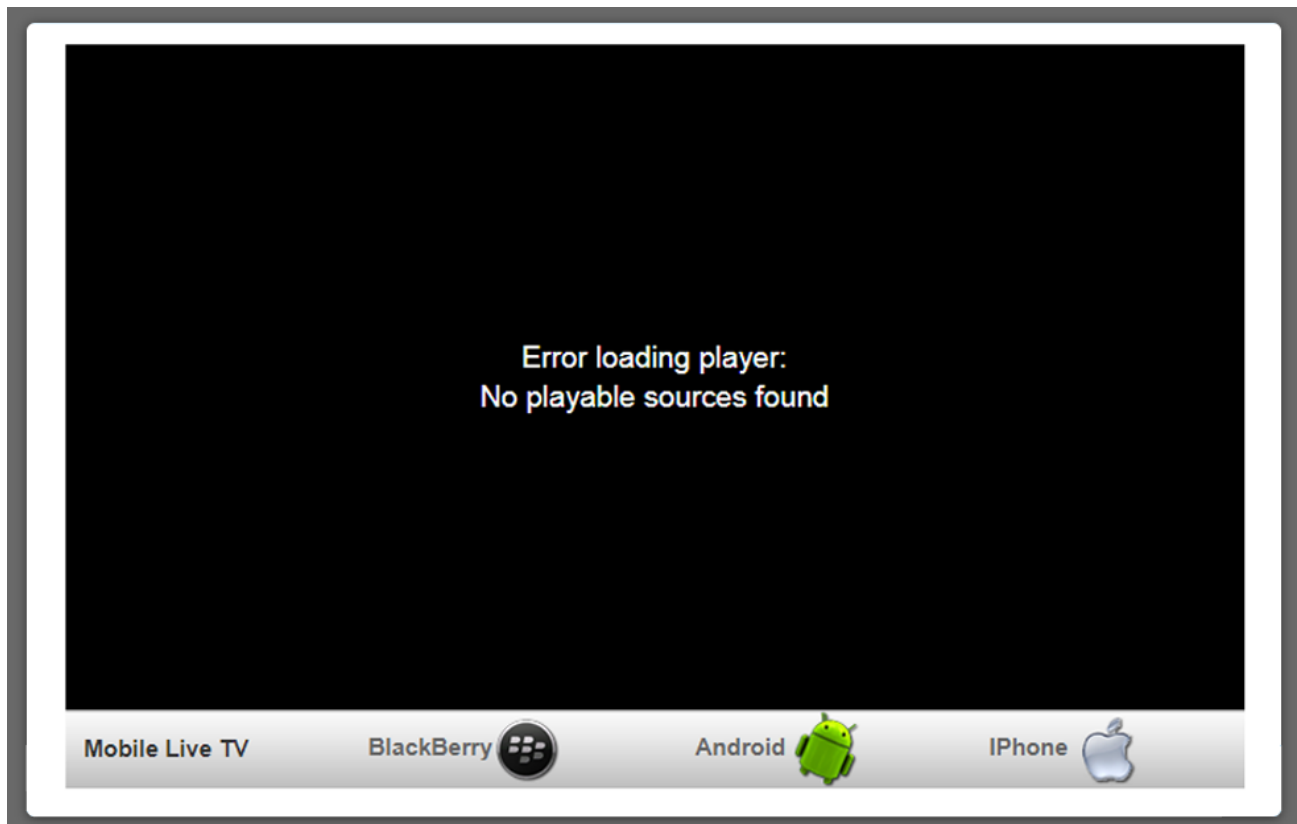


## User Guide for Viewers

### **Error loading player: No playable sources found**



1. Showing error on live webcast video player:

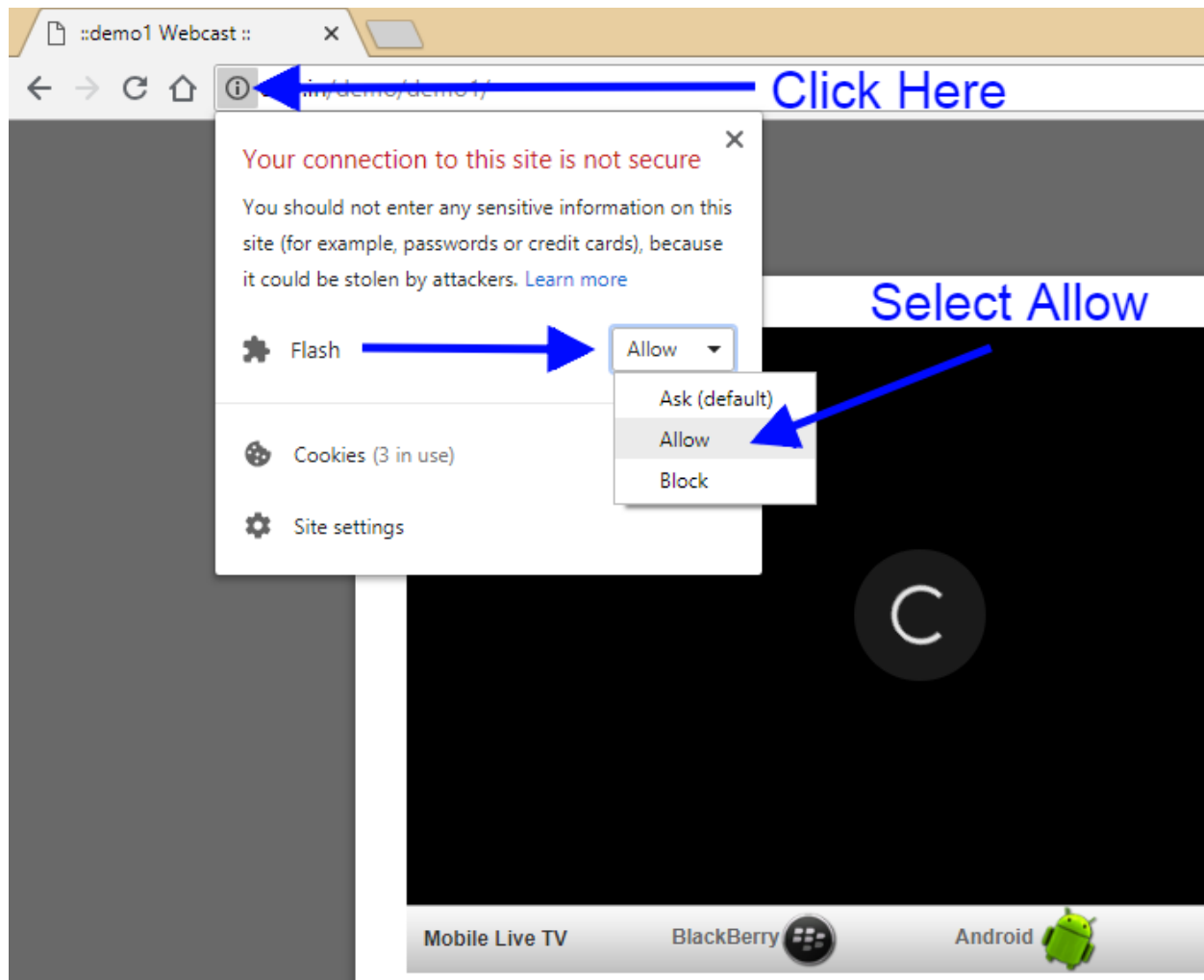
**Error loading player: .. No playable sources found**



## 2. How to resolve this error in **Google Chrome** Browser :

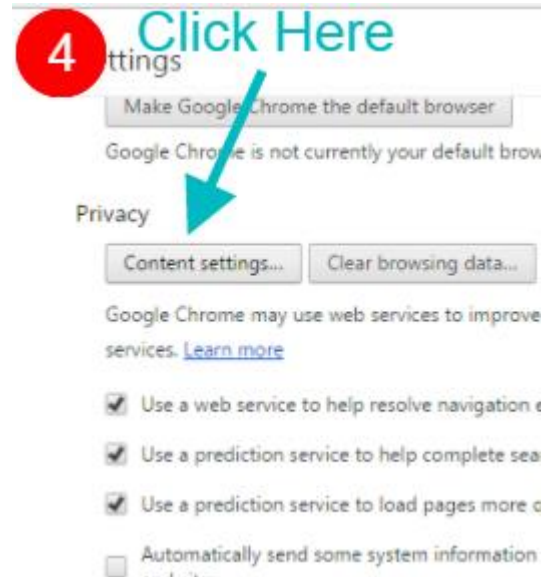
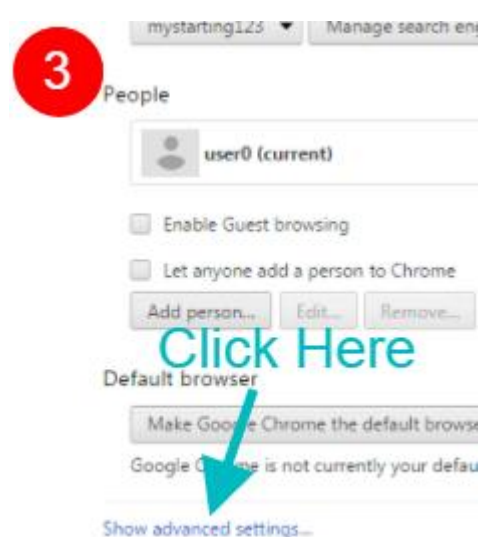
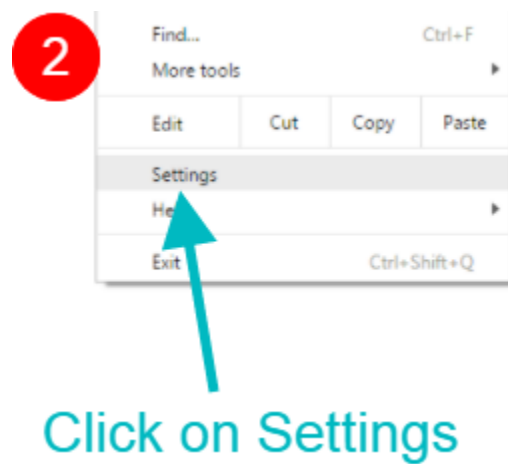
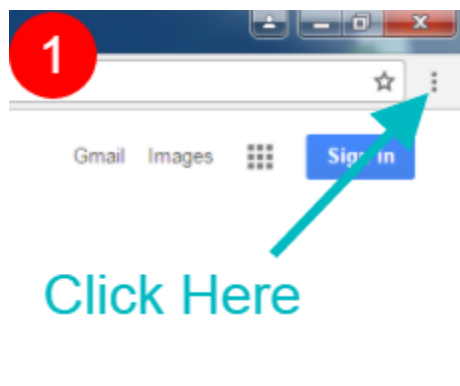
(New Version: 61.0.3163.100)

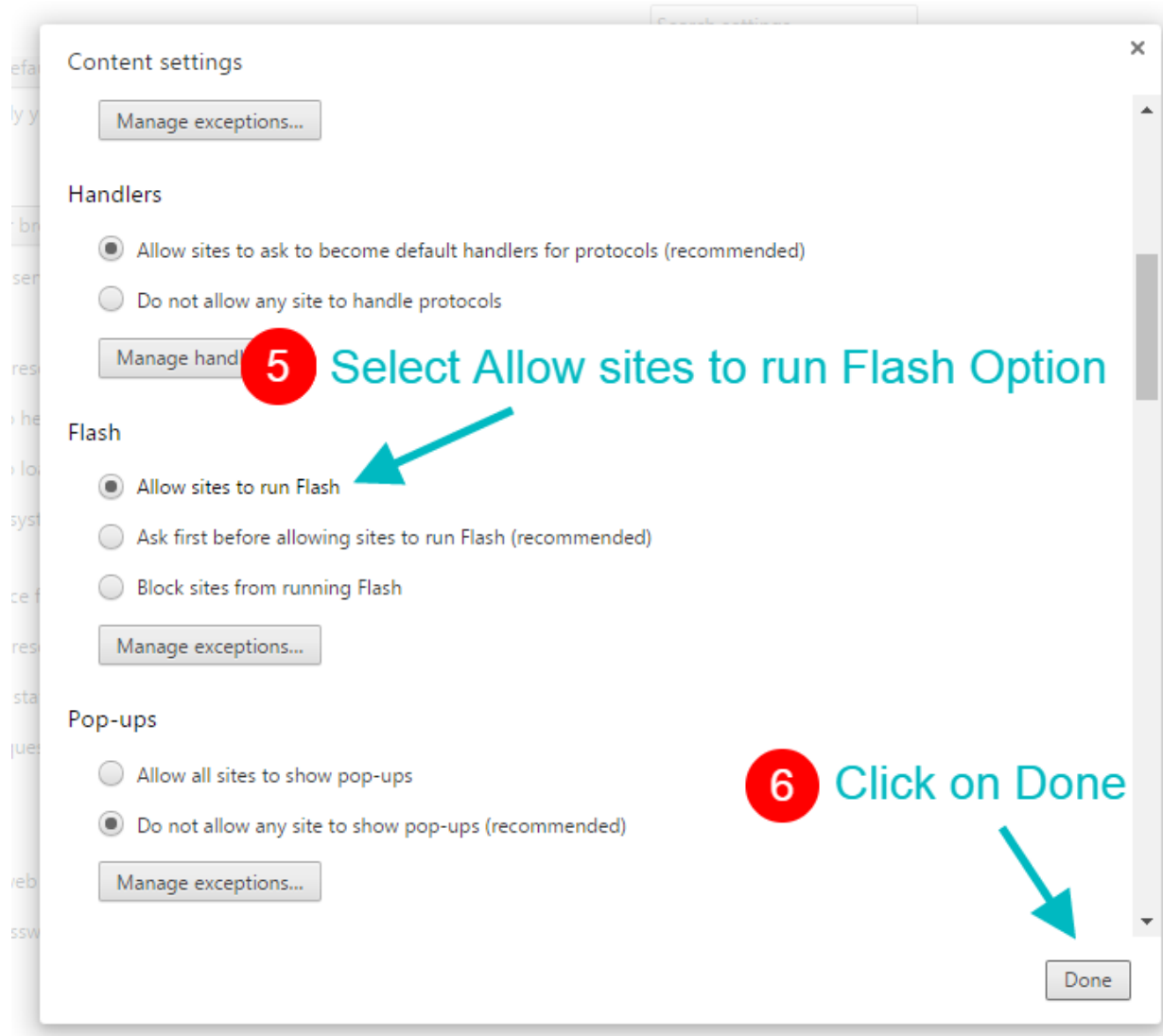
1. To the left of the web address, click Lock  or Info .
2. At the bottom, click **Site Settings**.
3. In the new tab, to the right of "Flash," click **Allow**.
4. Go back to the site and reload the page.



## 2. How to resolve this error in **Google Chrome** Browser : (Old Version)

- 1) On your computer, open Chrome.
- 2) At the top right, click More (:).
- 3) **More(:) ⇒ Settings ⇒ Show Advanced Settings ⇒ Privacy ⇒ Content Setting ⇒ Flash**  
⇒ **Allow sites to run Flash**





3. If you facing same error in **Internet Explorer OR Mozilla Firefox** Browser then :

i) Download Adobe Flash Player, open this link in your browser :

<https://get.adobe.com/flashplayer/>