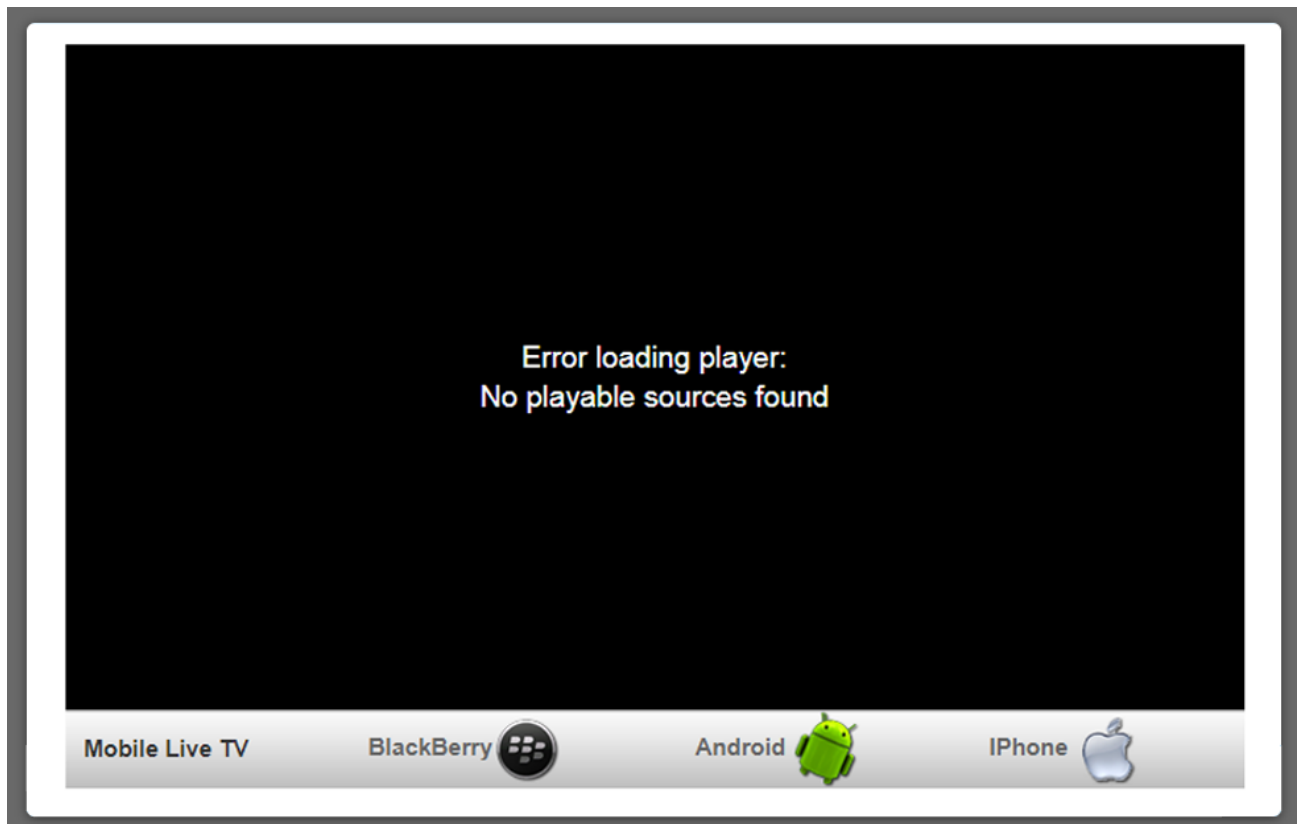


## User Guide for Viewers

### **Error loading player: No playable sources found**

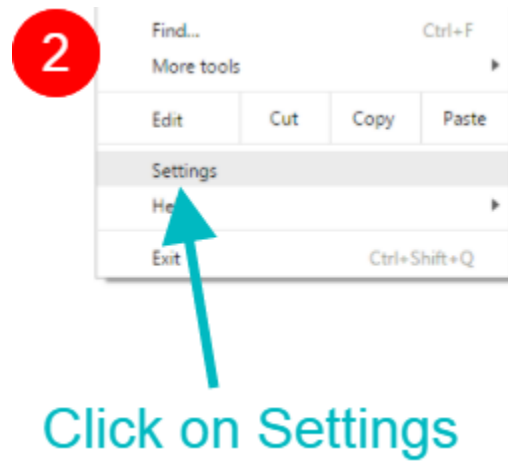
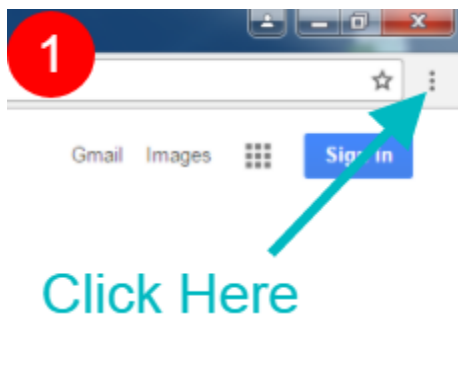
1. Showing error on live webcast video player: **Error loading player: .. No playable sources found**



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## 2. How to resolve this error in **Google Chrome** Browser :

- 1) On your computer, open Chrome.
  - 2) At the top right, click More (:).
  - 3) **More(:) ⇒ Settings ⇒ Show Advanced Settings ⇒ Privacy ⇒ Content Setting ⇒ Flash**  
⇒ **Allow sites to run Flash**
- 



3

mystarting123 Manage search en

People

user0 (current)

Enable Guest browsing

Let anyone add a person to Chrome

Add person... Edit... Remove...

Click Here

Default browser

Make Google Chrome the default browser

Google Chrome is not currently your default

Show advanced settings...

4

Settings

Click Here

Make Google Chrome the default browser

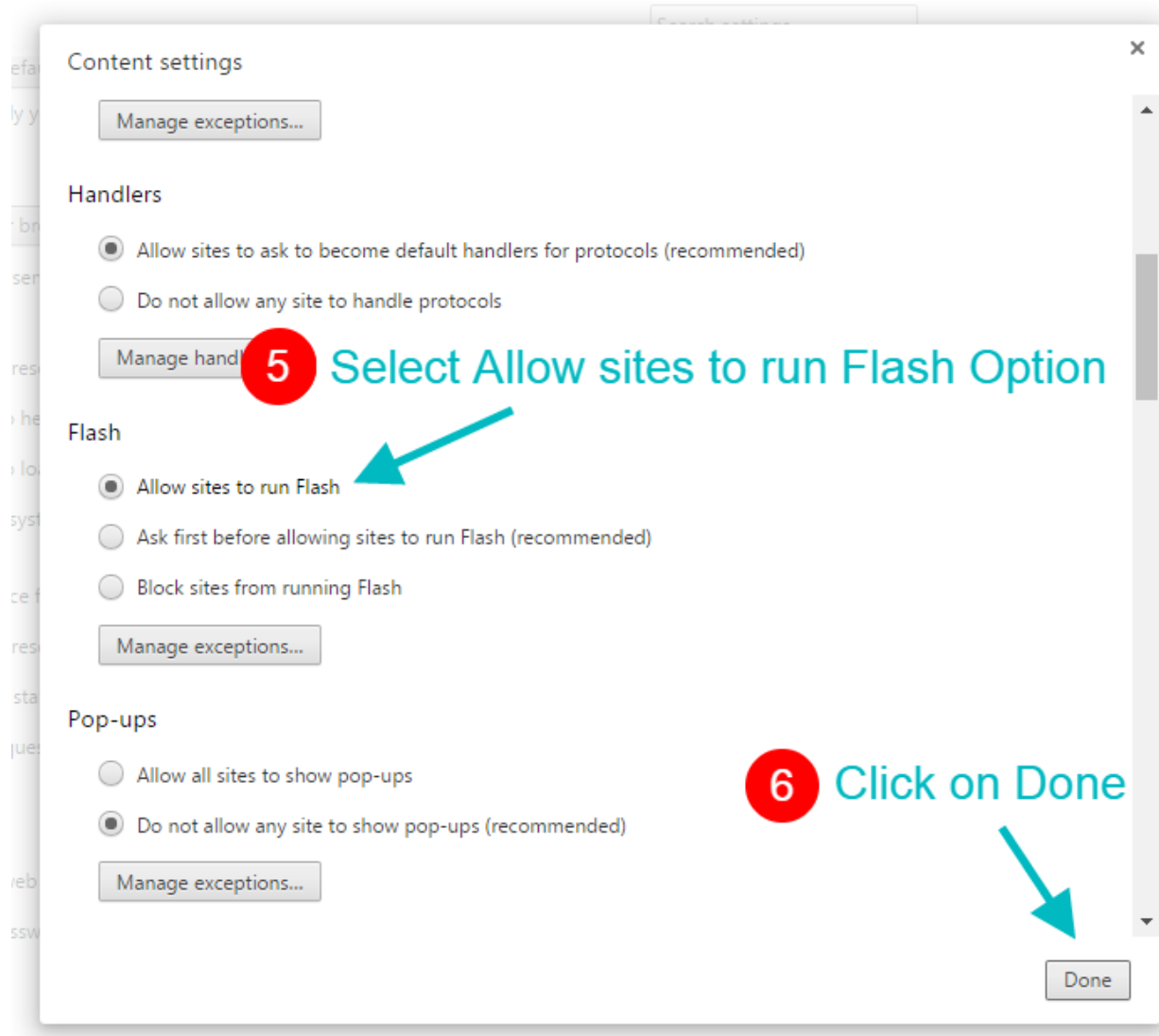
Google Chrome is not currently your default browser

Privacy

Content settings... Clear browsing data...

Google Chrome may use web services to improve services. [Learn more](#)

- Use a web service to help resolve navigation errors
- Use a prediction service to help complete search
- Use a prediction service to load pages more quickly
- Automatically send some system information to Google



3. If you facing same error in **Internet Explorer OR Mozilla Firefox** Browser then :

i) Download Adobe Flash Player, open this link in your browser :

<https://get.adobe.com/flashplayer/>